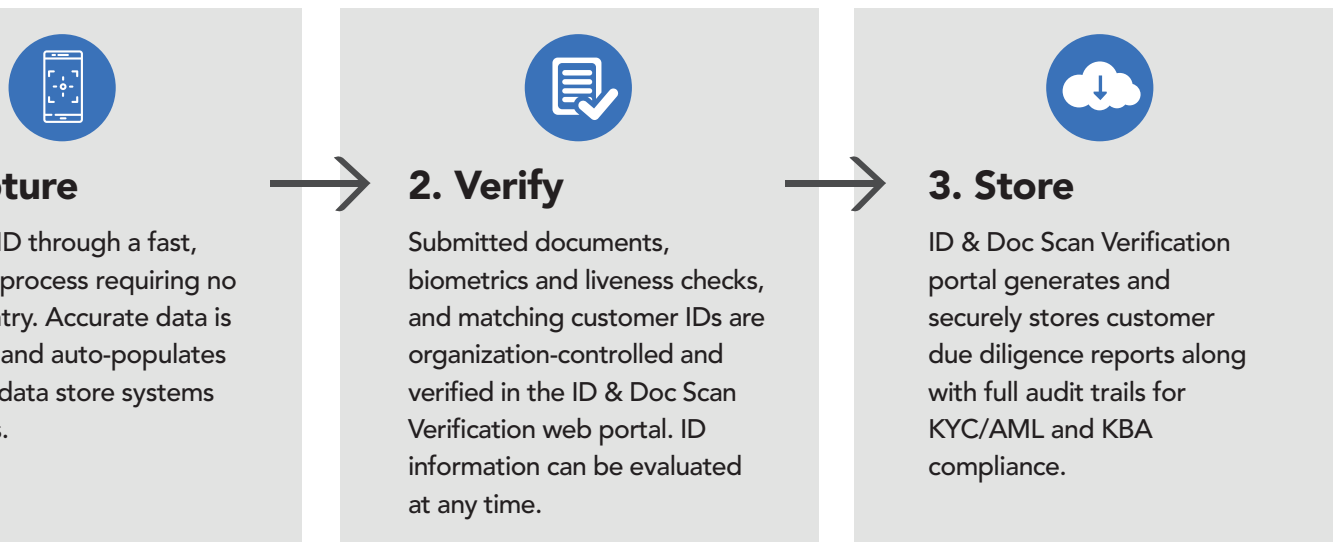# melissa

ID & Doc Scan Verification

Real-Time ID Document Verification Solution

In an increasingly mobile, data-driven world – it has become a challenge to manage risk and compliance, while delivering fast, seamless experiences that customers expect. Our easy-to-use ID & Doc Scan Verification solution (mobile or desktop) offers a streamlined approach to onboard more customers, while meeting compliance.

The solution uses advanced technologies like Optical Character Recognition (OCR) to verify ID documents, biometrics verification (recognizes user's selfie and ID image), and liveness check (determines if user is live and not a static image). ID & Doc Scan Verification then securely stores customer due diligence reports, and generates a full audit trail. Companies can review results faster, better engage consumers with their business, and experience fewer customer drop-offs.
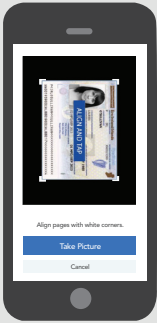
It's a fast and simple way to capture, verify and store customer ID documents and information. Create a seamless customer experience, reduce fraud exposure and ensure peace of mind – in seconds.

Facial Comparison

melissa® ID & Doc Scan Verification

Address Check

Identity Check

1. Capture

Captures ID through a fast, error-free process requiring no manual entry. Accurate data is uploaded and auto-populates to secure data store systems in minutes.

2. Verify

Submitted documents, biometrics and liveness checks, and matching customer IDs are organization-controlled and verified in the ID & Doc Scan Verification web portal. ID information can be evaluated at any time.

3. Store

ID & Doc Scan Verification portal generates and securely stores customer due diligence reports along with full audit trails for KYC/AML and KBA compliance.
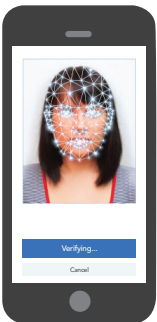
Achieve Faster Client Onboarding & Ensure Compliance

Document Verification

Captures ID and document data using Machine Readable Zone (MRZ) and Optical Character Recognition (OCR) scanning to extract information from passports, bills, driver's licenses and more.
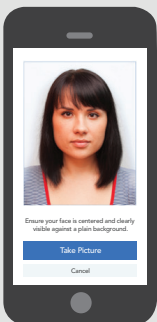
- ✅ Automatically recognizes the type of ID document being shown
- ✅ Processes key data to populate client information into relevant systems like CRM platforms

Biometrics Verification

This algorithm will recognize a matchup between the users' selfie and their ID image.

- ✅ Identifies a set of 60+ facial features
- ✅ Algorithms distinguish changes between the selfie and the ID image including: facial hair, makeup, age difference, hairstyle, skin imperfections, and positions in head pose

Liveness Verification

User holds face up to camera and this feature will perform a liveness check.

- ✅ Distinguishes eye movement
- ✅ Checks the person behind the device is live and not a static image

About Melissa

Melissa is a leading provider of data quality, identity verification and address management solutions. Melissa helps businesses win and retain customers, validate and correct contact details, optimise their marketing ROI and manage risk. Since 1985, Melissa has been a trusted partner for key industries like retail, education, healthcare, insurance, finance, and government. For more information visit www.melissa.com/au or call +61 02 8091 0600.

Melissa

+61 02 8091 0600 | www.melissa.com/au | info.au@melissa.com