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Patient Verification

Safeguard Patient Onboarding, Reduce Risk, Ensure Compliance, & Help Prevent Inefficiency & Duplications

Melissa's industry-leading patient verification solution is designed for organizations that need high-speed, rigorous validation checks for individuals presenting themselves in healthcare settings or online, to enhance organizational efficiency, care routing, compliance requirements and fraud prevention.
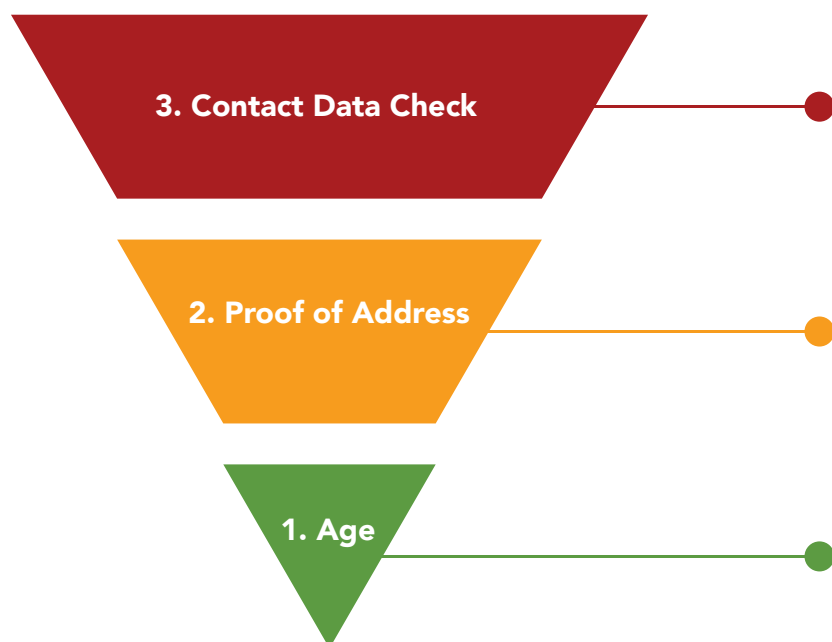
Melissa Patient Verification service helps to answer:

• Who is this person presenting themselves at a healthcare setting?
• Are they the person expected for an appointment?
• Do you need to confirm who they are, as a "walk-in"?
• Do they have existing information or records?

Melissa Patient Verification: A Layered 3-2-1 Approach

Patient verification uses a layered 3 – 2 – 1 traffic light approach of contact data quality verification, proof of address and age verification to confirm the individual's identity and their approval for care.

3. Contact Data Check

2. Proof of Address

1. Age

3. Contact Data Check

Melissa employs a data quality verification layer that verifies each piece of the contact data - name, address, email, phone - before it gets passed to the next step.

2. Proof of Address

Once contact elements are verified, ensure the person actually lives at the provided address. Melissa's service connects a person's name to a specific address to confirm proof of address in real time. Checks are made against government, credit agency and other trusted sources.

1. Age Verification

Melissa's service performs a date of birth check and a deceased register check to ensure the individual is age appropriate for the course of action and is not someone who has assumed the identity of someone deceased.

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Get More Info about Patient Verification at:

>> www.melissa.com/patient-verification

Service Benefits:

Enhanced Organizational Efficiency:	Improved Care Routing:	Compliance Assurance:	Fraud Prevention:	Low Dependency or Impact on the Patient:
Speed up patient onboarding and check-in.	Ensure patients receive appropriate care without delay.	Meet regulatory requirements with rigorous validation checks.	Protect against fraud and identity theft.	Only a name and address are required from patients.

What Makes Our Service Unique?

1. We Are the Address & Contact Data Experts

We have experience since 1985 providing cutting edge AI and fuzzy matching technology for world class address.

2. Data Quality Is Built into the Fabric of Every Layer of Checks

We verify each piece of the individual's contact data puzzle in real time before it gets passed to the next step, ensuring accurate patient data, reducing false positives and negatives, and increasing match rates.

3. Cascade of Individual Integrations Within a Single Service

Each layer of the verification process is built upon a previous check, with a dedicated engine for correcting, parsing and understanding names, addresses, emails and phone numbers.

4. One Source for All Data Quality & Enhancement Needs

We utilize billions of constantly updated records worldwide and multi-sourced reference data so patient information is verified in real-time with consistently updated trusted sources instead.

5. Full Ongoing Support

Test licences, full ongoing technical support, and managed accounts are all provided by Melissa at no extra cost.

6. No Technicians Required

Our service can be deployed so that any authorized staff can make checks, even on a smart device! No need for technicians or complex procedures.

Contact us to learn more about our world class patient verification service and other useful Melissa tools and services.

LEARN MORE   **SCHEDULE DEMO**